

Australia ETA Submission Instructions

Dear Valued Traveler,

Due to new developments with the Australian Government ETA system, we are no longer able to assist with the Australia ETA processing.

The Australian Government system now requires all applicants to complete an ETA request with a **live** photo via the Australia ETA phone app by downloading the Australia ETA phone app via Apple Store or Google Play Store:



As a courtesy to you, below you will find helpful hints on how to submit your Australia ETA on the Australia app.

Thank you!

Australia App Steps:

1. Download App via Apple Store or Google Play Store
2. Review & Acknowledge Disclaimer
3. Create a 6-digit passcode
4. Answer “NO” to the “Are you a travel agent” question
5. Click “New ETA” to start the application process
6. Follow prompts for passport data page scan and passport chip scan to preload your personal information (make sure to review all details are correct and confirm)
7. Take live photo – use tutorial if necessary
8. Input email address for code verification (the Grant notice will be sent to the email address once submitted & approved)
9. Answer declaration, criminal conviction & domestic violence questions (please note, if you answer yes to any of these questions, you will not be approved).
10. Review answers and confirm.
11. Make payment (\$20 AUD)